

Auxiliary Medical Service
Non-emergency Ambulance Transfer Service

Charges

The non-emergency ambulance transfer service is offered by the Auxiliary Medical Service to members of the public free of charge.

Who to serve

The following persons can use the service :

1. Persons who live in homes for the elderly or any places can enjoy the service if the persons concerned (Note 1) deem that they need the service in attending medical consultation at public hospitals / clinics (Note 2). Applications must be filed by the public hospitals/clinics/homes for the elderly concerned.
2. Persons who attend medical consultation at private hospitals or are referred to public clinics for medical treatment can enjoy the service if the persons concerned (Note 1) deem that they need the service in attending medical consultation (Note 2). Applications must be filed by the hospitals/clinics/homes for the elderly concerned.
3. Persons who attend medical consultation at public or private hospitals can enjoy the service if they can produce proof (e.g. letter) by the persons concerned (Note 1) that they need the service. They should file their applications on their own. (At present, we provide transfer service between places of abode and hospitals/clinics in the morning only. In the afternoon, we only provide one-way transfer service to hospitals/clinics.)

Area of service coverage

We have six non-emergency ambulances, which provide territory-wide service. To better utilize the resources, each ambulance is assigned a destination every day and only carry patients who go to that place. Please call 2567 0705 and find out the destination for a certain day. The service is available if the route suits and if there are enough ambulances that day.

Application

Application should be submitted 24 hours in advance. Please call us at 2567 0705 for information and booking. (For special cases, please call us to check whether there are spaces available even if it is less than 24 hours.) After booking, the applicant should complete the Non-emergency Ambulance Transfer Service Request Form (AMS 52) and send it to our Sai Wan Ho Office at 12/F, Eastern Law Courts Building, 29 Tai On Street by fax (no.:2886 5397), by mail or by hand. Application forms are available at Sai Wan Ho Office and our headquarters at 81, Princess Margaret Road, Homantin. They can also be downloaded from our website www.ams.gov.hk, or obtained by fax.

Enquiry

Please call 2567 0705 for enquiry about the service and the application procedure.

Note 1: *The persons concerned* refer to doctors, dentists, registered nurses, enrolled nurses, midwives, physiotherapists, radiotherapists, occupational therapists, prosthetists, audiology technicians, registered social workers and medical social workers.

Note 2: Patients with the following problems may need the service: 1. they are bedridden; 2. they need a continuous supply of oxygen; 3. they cannot walk and have to sit in a wheelchair; 4. they have difficulty in walking and rely on walking aids at home.